



Diagnostic Network and Scheduling Services

Does your diagnostic network pass the savings test? WellComp's does.

Fast access to accurate diagnostic tests – and test results – is critical to the efficient management of claims. That's why WellComp's national network of high-quality, accredited diagnostic providers and facilities offers a seamless end-to-end solution that increases efficiency and saves our clients both time and money.

EXPEDITED DIAGNOSTIC APPOINTMENTS

Lowering your costs starts with the scheduling process, which is expertly managed by WellComp's experienced scheduling team. Diagnostic tests are typically the starting point for treating injured employees. At WellComp, we understand the importance and cost savings realized from rapidly and competently scheduling these tests. Our schedulers' familiarity with our network providers' processes and scheduling calendar allows us to secure appointments faster while at the same time taking the patient's needs into account.

Scheduling referrals within 24 hours of receipt is our standard, but we can also comply with most STAT requests. Closing the gap between injury and treatment is a prime objective of WellComp's scheduling team. They know efficient scheduling and fast delivery of reports are two of the best ways to ensure injured workers get the appropriate care, which can speed their recovery, help them to return to work more quickly and thereby reduce plan costs.

Our broad national network of full-service facilities and providers allow our scheduling team to find a convenient facility for the injured worker. We also follow up to ensure the injured worker attends the appointment.

THE RIGHT TEST

To ensure accuracy in tests and their results, our growing network includes only those facilities that meet our strict credentialing standards. Our proprietary scheduling software also includes built-in guidelines that can identify and eliminate unnecessary or inappropriate tests and help us provide our clients with the tools to ensure the right test is performed.

Close coordination with WellComp's Utilization Review services team can provide an additional up front check to ensure the appropriateness of the tests.

INCREASED SAVINGS

Because WellComp has negotiated special rates with all the testing facilities in our network, we can provide diagnostic testing services at costs significantly less than state fee schedules and usual and customary rates. We also provide timely and efficient out-of-network negotiations for those occasions when a network facility is not available.



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POWERFUL DATA REPORTING TOOLS

We also deliver test reports promptly -- and in the format that works for you. WellComp has extensive reporting capabilities on all aspects of utilization, cost, and service delivery including:

- Monthly or quarterly cost savings reports to track program results
- Utilization reports that detail imaging studies performed and includes trends
- Utilization by referring physician, case manager, adjuster and employer among others
- Network savings by state, region or claims office
- Supplemental ad hoc reports, customized to a client's individual needs



WELLCOMP MANAGED CARE SERVICES

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